

Rapid Reporter – Session Sample

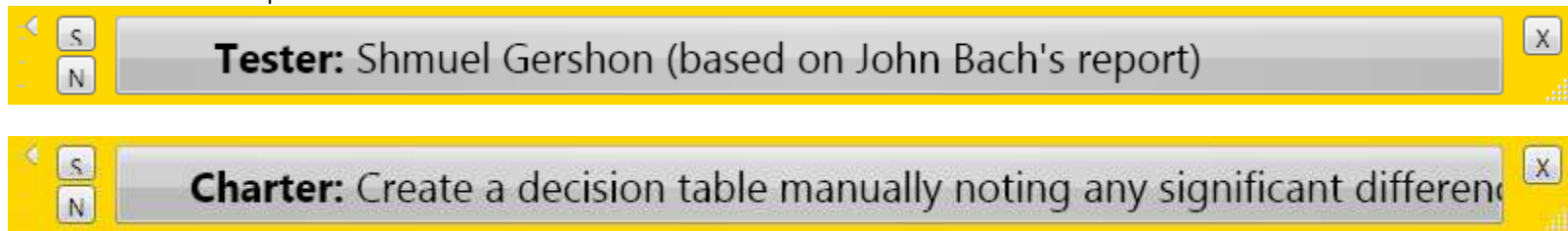
This is a sample of testing session as performed by a tester using Rapid Reporter.

You will notice that there is minimum tinkering with notes while the session happens. At the same time, the reporting mechanism is very powerful.

In order to keep familiarity, we used Jonathan Bach's educative session report ([link](#)) on the DecideRight software (*which I think is this: <http://www.skyhunter.com/dr.html>*). DecideRight is a decision support and analysis tool, and we'll follow Jon's footsteps on his session.

0) It is recommended to have one folder for your project (*can be on USB stick*), and run from there. All the logs and files are collected in the folder Rapid Reporter runs from.

1) Tester name and charter description:



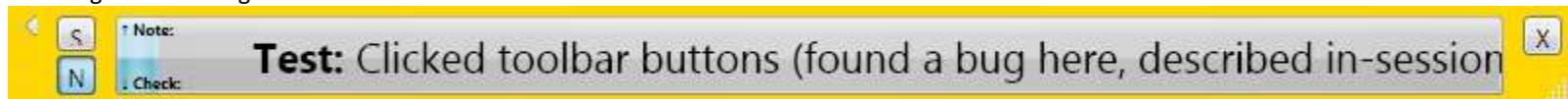
2) Add information about the setup being used:



3) Describe the methods used to achieve the charter

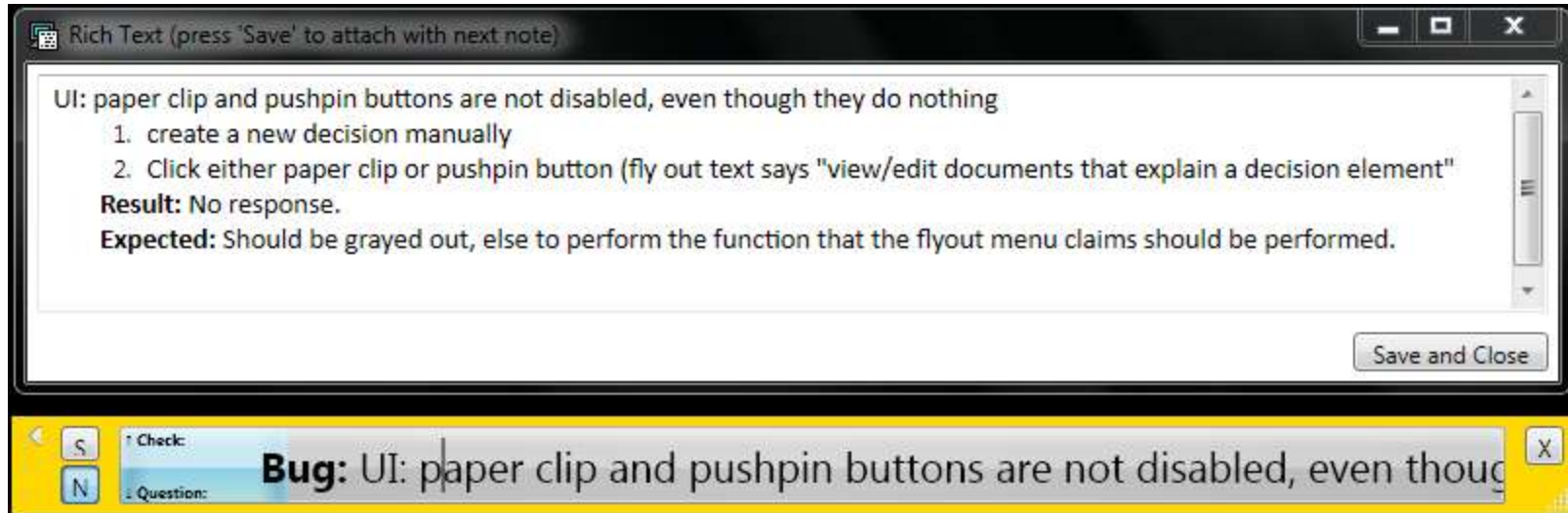


4) Start describing tests and bugs...

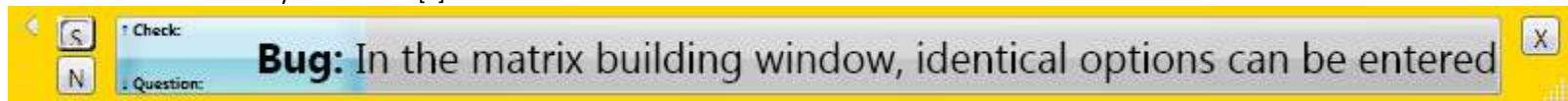


5) Extended notes can be used, between other things, to describe reproduction steps of a bug.

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6) Pay attention to the decorated symbol in the [S] button – a screenshot was added as attachment.



7) This is what the screenshot looks like, a picture of the whole screen:

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The left screenshot shows a 'Decision 1' window with a table of options and criteria. The table has columns for 'Options', 'Criteria', 'Weight', 'Priority', 'Flag', and 'Summary'. The data is as follows:

Options	Criteria	Weight	Priority	Flag	Summary
Red Taurus	001	255	100	001	001
Nissan Altima	001	000	100	001	001
Tayehi Camry	001	000	100	001	001

The right screenshot shows the 'TEST NOTES' section of a report, detailing the steps taken during the test and the bugs discovered. The notes include:

- Stepped through the steps in the manual, starting on page 5-1 to walk through a new decision table.
- Clicked toolbar buttons (see BUG 1)
- added options and criteria w / weighting (see BUG 8)
- added options that were non-alphanumeric characters
- tested Optional Overview field -- 32000 characters entered
- Edit menu: Add Option (see BUG 2) (via menu and clicking. Tested how many options you can add)
- Manual says that I can return to the table by "clicking any other table element." Not sure if this is true.
- Entered a description for an option
- Changed the name of an existing option
- Added a new option (see BUG 4 and 5)
- Verified a option can be deleted with right-click menu or edit menu
- work after deleting an option? It doesn't. (see ISSUE 2)
- sums of criteria -- (see BUG 6 & ISSUE 1)
- tested Find/Replace on option description (OCR about no Replace button -- UI shows .)
- After creating a table using the steps in the manual. I didn't see any important differences from the manual.

Below the screenshots, a yellow box contains a bug report:

Bug: In the matrix building window, identical options can be entered

9) Questions or notes for next sessions can be filled as well

Question: Manual says that I can return to the table by "clicking any other

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10) The report is text based:

```
20100822_125523.csv
1 Time,Type,Content,Screenshot,RTF Note
2 8/22/2010 12:55:23 AM,Session Tester,"Shmuel Gershon (based on John Bach's report)",,
3 8/22/2010 12:55:23 AM,Session Charter,"Create a decision table manually noting any significant differences than when using Qu
4 8/22/2010 12:55:42 AM,Setup,"Lab 1 computer (Win 98), build version 1.2",,
5 8/22/2010 12:56:03 AM,Setup,"Stepped through the steps in the manual, starting on page 5-1 to walk through a new decision tak
6 8/22/2010 12:56:30 AM,Note,"Stepped through the steps in the manual, starting on page 5-1 to walk through a new decision tabl
7 8/22/2010 1:00:18 AM,Test,"Clicked toolbar buttons (found a bug here, described in-session)",,
8 8/22/2010 1:05:36 AM,Test,"UI: paper clip and pushpin buttons are not disabled, even though they do nothing",,1_6341803593281
9 8/22/2010 1:08:34 AM,Test,"Added options and criteria w / weighting (bug found in this area, described in-session)",,
10 8/22/2010 1:11:10 AM,Bug,"In the matrix building window, identical options can be entered",2_634180362145018120.jpg,
11 8/22/2010 1:12:32 AM,Test,"Added options that were non-alphanumeric characters",,
12 8/22/2010 1:18:02 AM,Test,"Tested Optional Overview field -- 32000 characters entered",,
13 8/22/2010 1:24:14 AM,Test,"Add Option via menu and clicking (tested how many options you can list and alphabetizing). Many bu
14 8/22/2010 1:26:04 AM,Test,"No accelerator keys for some menu items",6_634180371357718120.jpg,2_634180371339898120.rtf
15 8/22/2010 1:28:15 AM,Bug,"No accelerator keys for some menu items",7_634180372636888120.jpg,3_634180372772698120.rtf
16 8/22/2010 1:29:57 AM,Bug,"Decision table lets you have options and criteria that are identically named",,
17 8/22/2010 1:31:26 AM,Bug,"New option added to existing options does not get sorted alphabetically",,4_634180374431958120.rtf
18 8/22/2010 1:31:38 AM,Question,"Manual says that I can return to the table by clicking any other table element. Not sure what
19 8/22/2010 1:32:05 AM,Test,"Entered a description for an option",,
20 8/22/2010 1:32:24 AM,Test,"Changed the name of an existing option",,
21 8/22/2010 1:33:00 AM,Test,"Added a new option, and found two bugs here",,
22 8/22/2010 1:34:47 AM,Bug,"When focus is on Option list in table, there is no arrow key support to scroll through list",,5_634
23 8/22/2010 1:35:38 AM,Bug,"Data can't be entered in entry box for new option when focus is on table",,6_634180377361638120.rtf
24 8/22/2010 1:36:03 AM,Check,"Verified a option can be deleted with right-click menu or edit menu",,
25 8/22/2010 1:36:42 AM,Question,"Should Undo work after deleting an option? It doesn't.",,
26 8/22/2010 1:37:22 AM,Bug,"Should Undo work after deleting an option? It doesn't.",,
27 8/22/2010 1:39:30 AM,Question,"Is there a recommended maximum number of criteria?",,
28 8/22/2010 1:41:17 AM,Bug,"We were getting GPFs with about 60 columns.",,8_634180380764478120.rtf
29 8/22/2010 1:41:24 AM,Session End. Duration,"00:46:00.4100000",,
30
```

11) How the report looks like in Excel

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	A	B	C	D
1	Time	Type	Content	Screenshot
2	8/22/2010 0:55	Session Tester	Shmuel Gershon (based on John Bach's report)	
3	8/22/2010 0:55	Session Charter	Create a decision table manually noting any significant differences than when using QuickBuild	
4	8/22/2010 0:55	Setup	Lab 1 computer (win 98), build version 1.2	
5	8/22/2010 0:56	Setup	Stepped through the steps in the manual, starting on page 5-1 to walk through a new decision table -- ended on page 5-6	
6	8/22/2010 0:56	Note	Stepped through the steps in the manual, starting on page 5-1 to walk through a new decision table -- ended on page 5-6	
7	8/22/2010 1:00	Test	Clicked toolbar buttons (found a bug here, described in-session)	
8	8/22/2010 1:05	Test	UI: paper clip and pushpin buttons are not disabled, even though they do nothing	
9	8/22/2010 1:08	Test	Added options and criteria w / weighting (bug found in this area, described in-session)	
10	8/22/2010 1:11	Bug	In the matrix building window, identical options can be entered	2_634180362145018120.jp
11	8/22/2010 1:12	Test	Added options that were non-alphanumeric characters	
12	8/22/2010 1:18	Test	Tested Optional Overview field -- 32000 characters entered	
13	8/22/2010 1:24	Test	Add Option via menu and clicking (tested how many options you can list and alphabetizing). Many bugs found here, will learn and describe in-session	
14	8/22/2010 1:26	Test	No accelerator keys for some menu items	6_634180371357718120.jp
15	8/22/2010 1:28	Bug	No accelerator keys for some menu items	7_634180372636888120.jp
16	8/22/2010 1:29	Bug	Decision table lets you have options and criteria that are identically named	
17	8/22/2010 1:31	Bug	New option added to existing options does not get sorted alphabetically	
18	8/22/2010 1:31	Question	Manual says that I can return to the table by clicking any other table element. Not sure what this means.	
19	8/22/2010 1:32	Test	Entered a description for an option	
20	8/22/2010 1:32	Test	Changed the name of an existing option	
21	8/22/2010 1:33	Test	Added a new option, and found two bugs here	
22	8/22/2010 1:34	Bug	When focus is on Option list in table, there is no arrow key support to scroll through list	
23	8/22/2010 1:35	Bug	Data can't be entered in entry box for new option when focus is on table	
24	8/22/2010 1:36	Check	Verified a option can be deleted with right-click menu or edit menu	
25	8/22/2010 1:36	Question	Should Undo work after deleting an option? It doesn't.	
26	8/22/2010 1:37	Bug	Should Undo work after deleting an option? It doesn't.	
27	8/22/2010 1:39	Question	Is there a recommended maximum number of criteria?	
28	8/22/2010 1:41	Bug	We were getting GPFs with about 60 columns.	
29	8/22/2010 1:41	Session End. Duration		46:00.4

12) Filter or sort by type:

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1	Time	Type	Content
			Shmuel Gershon (based on John Bach's report)
			create a decision table manually noting any significant differences than when using a computer (Win 98), build version 1.2
			stepped through the steps in the manual, starting on page 5-1 to walk through a r
			stepped through the steps in the manual, starting on page 5-1 to walk through a r
			checked toolbar buttons (found a bug here, described in-session)
			paper clip and pushpin buttons are not disabled, even though they do nothing
			ded options and criteria w / weighting (bug found in this area, described in-ses:
			he matrix building window, identical options can be entered
			ded options that were non-alphanumeric characters
			sted Optional Overview field -- 32000 characters entered
			d Option via menu and clicking (tested how many options you can list and alph.
			accelerator keys for some menu items
			accelerator keys for some menu items
			cision table lets you have options and criteria that are identically named
			w option added to existing options does not get sorted alphabetically
			manual says that I can return to the table by clicking any other table element. Not
			tered a description for an option
			anged the name of an existing option
			ded a new option, and found two bugs here
			hen focus is on Option list in table, there is no arrow key support to scroll throug
			ta can't be entered in entry box for new option when focus is on table
			erified a option can be deleted with right-click menu or edit menu
			ould Undo work after deleting an option? It doesn't.
			ould Undo work after deleting an option? It doesn't.
27	8/22/2010 1:35	Question	is there a recommended maximum number of criteria?
28	8/22/2010 1:41	Bug	We were getting GPFs with about 60 columns.
29	8/22/2010 1:41	Session End. Duration	

13) And look at the attachments of each entry:

1	Time	Type	Content	Screenshot	RTF Note
10	8/22/2010 1:11	Bug	In the matrix building window, identical options can be entered	2_634180362145018120.jpg	
15	8/22/2010 1:28	Bug	No accelerator keys for some menu items	7_634180372636888120.jpg	3_634180372772698120.rtf
16	8/22/2010 1:29	Bug	Decision table lets you have options and criteria that are identically named		
17	8/22/2010 1:31	Bug	New option added to existing options does not get sorted alphabetically		4_634180374431958120.rtf
22	8/22/2010 1:34	Bug	When focus is on Option list in table, there is no arrow key support to scroll through list		5_634180376820468120.rtf
23	8/22/2010 1:35	Bug	Data can't be entered in entry box for new option when focus is on table		6_634180377361638120.rtf
26	8/22/2010 1:37	Bug	Should Undo work after deleting an option? It doesn't.		
28	8/22/2010 1:41	Bug	We were getting GPFs with about 60 columns.		8_634180380764478120.rtf

14) Image attachments are JPEG screenshots of whole screen (*works with multiple monitors*):

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The left screenshot shows the 'Matrix Building' window in Rapid Reporter. It displays a table with columns for 'Options', 'Criteria', and 'Weighting'. The table contains the following data:

Options	Criteria	Weighting
Food/France	111	111
Wheat/Wine	111	111
Wheat/Wine	111	111

The right screenshot shows the 'Test Suites' window. It displays a list of test cases with their descriptions. The test cases are:

- Clicked toolbar buttons (see BUG 1)
- added options and criteria w / weighting (see BUG 8)
- added options that were non-alphanumeric characters
- tested Optional Overview field -- 31000 characters entered
- Click menu: Add Option (see BUG 2) (via menu and clicking. Tested how many options you can l
- Manual says that I can return to the table by "clicking any other table element". Not sure
- Entered a description for an option
- Changed the name of an existing option
- Added a new option (see BUG 4 and 5)
- Verified a option can be deleted with right-click menu or edit menu
- Click after deleting an option? It doesn't. (see ISSUE 2)
- Click menu: Add Criteria -- (see BUG 4 & ISSUE 1)

Bug: In the matrix building window, identical options can be entered

15) RTF Attachments are normal RTF documents, can be opened in Word/OpenOffice/Google Docs:

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